



Date: 03/05/07
From: KMBS Logistics
Subject: Image Units Squeaking
bizhub C252: 010

PROBLEM:

Squeaking noise coming from image unit shortly after installation.

CAUSE:

Insufficient lubrication of the drum shaft

SOLUTION:

Apply the conductive grease to the contact on the shaft. Be sure to read the attached instructions.

Notes:	<ol style="list-style-type: none">1. <i>The removal of the IU cover is normally not recommended. Please pay attention not to damage IU.</i>2. <i>This modification has been applied in the factory as of Feb 26, 2007 to lot No. : XXXXX7226X and onwards.</i>3. <i>See instructions below.</i>
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Squeaking noise from IU

March 5, 2007

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CS Operations KonicaMinolta Business Technologies Inc.

Tools needed:

1. Screw Driver
2. tweezers or small screw driver
3. (If necessary) conductive grease <Sanken Kagaku Co., LTD. Sankol Grease ECF-25>

Notice (1) In order to avoid the damage of PC drum, cover with dark/soft cloth, and never touch the surface.

Notice (2) Do not rotate the cleaning bar of the grid. (It causes the damage of the IU)

Notice (3) Image trouble would happen if grease other than conductive grease is applied.

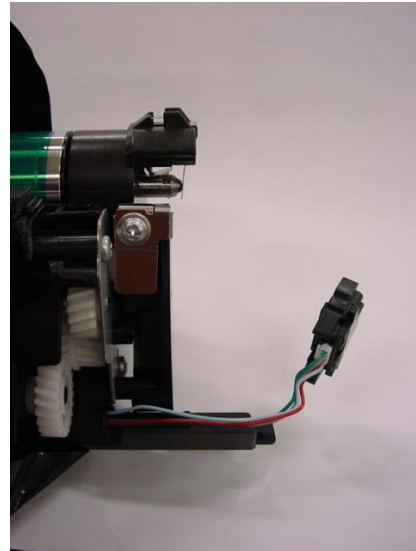
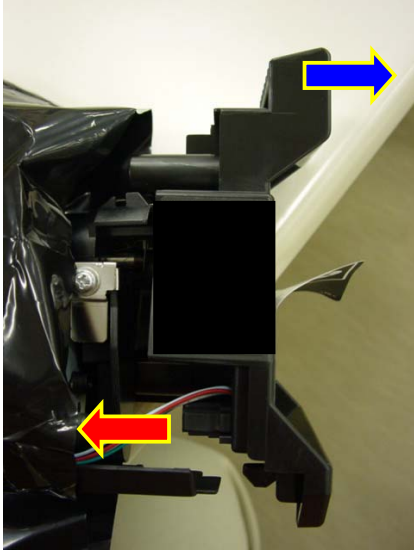
1. Take the IU out from the printer engine, and carefully peel off the label. And remove the three screws.



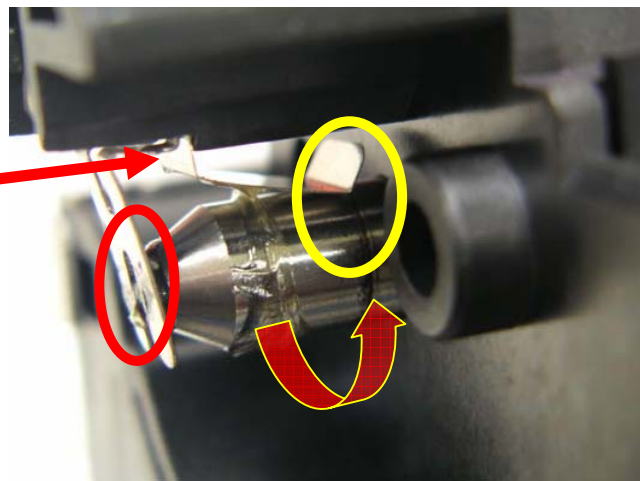


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2. Remove the cover, and also remove the connector from the cover.



3. There are two contacts on the PC drum shaft. The squeaking noise comes from the yellow circle part (see below photo right), where no greases applied. Therefore take the grease from where there is grease on the PC drum shaft, and apply to the contact (yellow circle part) with tweezers or small screw driver.



End